# Fran Danowski Cohen

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# **Professional Experience**

Assistant Vice President for Student Affairs and Dean of Students 2005-present Division-wide coordination of external funding and Greek Affairs are added to the Dean of Students responsibilities

Director of Student Life-Dean of Students, University of Rhode Island, 1987-Present Community standards, student discipline, substance abuse prevention, disability services, women's center, commuter center, off-campus housing, independent student services, human relations education, town-gown relations, community service, family weekend. Staff size: 3 support staff, 13 professional staff, 10 graduate research assistants, 150 student employees and volunteers. Also responsible for multicultural student services and international students and scholars prior to reorganization.

## Interim Assistant Vice President for Campus Life, January 1992-June 1992

Additional responsibilities: liaison with chaplains, campus police, residential life, town police and town manager; newsletter editor for division of student affairs; homecoming planning; fraternity and sorority advising; regional conference coordinator for honor society; FIPSE Consortium Grant oversight

# Assistant Director, Office of Student Life, University of Rhode Island 1981-1987

Responsible for Women's Center development, programming, operation, and fund-raising; programming and services for older students; advising student organizations and individual students; conducting and analyzing needs assessments of student populations; publicizing programs and services campus and community-wide. Directed graduate and undergraduate internships, delivered 60 programs per academic year, supervised building renovation with 300 volunteer hours and \$15,000 in grants and gifts.

# Course Instruction, 1989- present

Higher Education and the Law course for Masters candidates; College Student Personnel internships for graduate students, URI 101 required course for first year students, Honors Program internships

# **Selected Publications and Presentations**

"Common Ground on Curbing Campus Drinking" Robert L. Carothers, Mark D. Wood, and Frances Cohen, *Trusteeship*, Volume 14, No. 6 November/December 2006

"The Transtheoretical Model of Change for Multi-level Interventions for Alcohol Abuse on Campus" Janice M. Prochaska, James O. Prochaska, Frances C. Cohen, Susan O. Gomes, Robert G. Laforge and Andrea L. Eastwood, *Journal of Alcohol and Drug Education*, V47, No.3, March 2004, "Cognitive and Behavioral Characteristics of College 'Binge' Drinkers in Precontemplation," Poster presentation Society for Behavioral Medicine, April, 2000, with Robert G. Laforge, Brett Plummer, Mark Wood, Wayne Velicer, Jay Maddock, and John Stevenson

"Comparing the QFI, the Retrospective Diary, and Binge Drinking in College First Offenders" Thomas O'Hare, Frances C. Cohen, Margaret V. Sherrer, *Journal of Alcohol and Drug Education* Volume 42, No.3 Spring, 1997

"Effects of Alcohol Policy Change" Fran Cohen and David Rogers, *Journal of Alcohol and Drug Education* Volume 42, No.2, Winter 1997

"The Office of Student Life, Then and Now" *Student Development Newsletter*, February 1992 "Alcohol, Give Me a Break!" *Student Development Newsletter*, January 1991

"A Controversial Approach to Alcohol Violations on Campus" Fran Cohen and Margaret V.

Sherrer, National Association Student Personnel Administrators Regional Conference, November 1991 "Campus and Criminal Charges" RI Task Force on Sexual Assault on Campus, Spring, 1991

"Higher Education and Legal Liability" Division Staff Development Session, Fall 1989

"Needs Assessment" *College Personnel Association of RI Conference* on Assessment, panelist, 1988 "Women in Education" Dean Junior College, 1988

"Women in Positions of Power" URI Alumni Quarterly, Fall 1983

"Non-Traditional Students" College Personnel Association of RI Conference, October 1982

"Self Advertising and Publications Support" *Student Personnel Association of RI Conference*, March 1984

"The Single Parent Network: Addressing the Needs of a Subgroup of Older Students" *Journal of College Student Personnel*, May 1983

"The Proud Women of Galilee: A Unique Lifestyle for Fishermen's Wives" *NOAA Quarterly*, Spring 1981

"Fishermen's Wives Lead Special Lives," *Maritimes*, University of Rhode Island School of Oceanography Quarterly, 1981

Fishermen's Wives: Coping with an Extraordinary Occupation, NOAA Sea Grant publication, University of Rhode Island, 1980

"Fishermen's Wives: Relationship Between Personality and Other Sociocultural Variables" American Anthropological Association Annual Meeting, 1978

"Looking for Learning at Age 25 Plus" *University of Rhode Island Alumni Quarterly*, Spring 1978

## Grants, Awards and Honors

US National Institute of Health/NIAAA Rapid Response to College Drinking Problems, "Environmental Methods with Town and Greek Coalitions," Principal Investigator 2004-2007, \$819,906

US Department of Education Safe and Drug-Free Schools and Communities, ""Interactive Social Norms Correction for First Year Students," Principal Investigator; Dan Reilly, Project Director, 2000-2002, \$211,851

US Department of Education Drug and Violence Prevention Grant, "The Next Steps: Building Skills and Understanding, September, 1996 through December, 1999, project director, \$65,000 National Collegiate Athletic Association alcohol education grants, \$10, 540 1996-1997, \$30,000 1998-2001, consultant and trainer

RI Foundation Grant for Renovation of URI Women's Center, 1981, project director, \$10,000

Women of the Year Award, Association for Professional and Academic Women, 1985 Women of the Year Award, South County Business and Professional Women's Organization, 1983

Innovative Program Award, NASPA Region I, Fall, 1981

University of Rhode Island Staff Excellence Award, 1978

Phi Beta Kappa, Phi Kappa Phi

Honorary membership: Golden Key Honor Society and Phi Eta Sigma Honor Society

# **University and Community Committees and Service**

Council of Deans; Narragansett-URI Coalition; Alcohol Team, Chair; Student Affairs Grant Committee, Chair; Multicultural Center Advisory Committee; Unity Weekend and Diversity Day Planning Committees; Accreditation Self Study Steering Committee; Emergency Response Committee; Service Learning Committee; Social Regulations Committee, Chair; Student Rights and Responsibilities Committee, Chair; Quality of Student Life Committee, Chair; URI Development Council; International Planning Committee; Centennial Student Programs Committee, Chair; Phi Beta Kappa Committees; Professional Development Committee, Chair; Learning Disabilities Committee; Chair, Advisor to Judicial Appeal Board and University Board on Student Conduct; numerous search committees for directors, vice presidents, faculty; Security and Parking Committee; Affirmative Action Committee; Teaching and Staff Excellence

Committee; Women and Infants Hospital Community Advisory Study Group; South County Women's Network, Coordinator; Governor's Advisory Commission on Women Educational Equity Review

# **Education**

- M. A. Adult Education, Certificate in Gerontology, University of Rhode Island
- B.A. Anthropology, University of Rhode Island, Summa Cum Laude

# THOMAS R. DOUGAN

# **Permanent Address**

142 Hundred Acre Pond West Kingston, Rhode Island 02892 (401) 874-2427 (office) (401) 783-3987 (home) E-mail: tdougan@uri.edu

# **Education**

University of Florida, Gainesville, Florida

Degree: Ph.D. in Educational Administration (December 1984)

Dissertation Title: Analysis of the Decision Making Process Used by University

Administrators on Selected Issues in Higher Education

Western Illinois University, Macomb, Illinois

Degree: Master of Science in College Student Personnel (June 1973)

Edinboro State College, Edinboro, Pennsylvania

Degree: Bachelor of Science in Math Education (May 1971)

# **Experience**

November 2001 – Present: University of Rhode Island

Vice President for Student Affairs

January 2001 – November 2001: University of Rhode Island

Interim Vice President for Student Affairs

Responsibilities: Intercollegiate Athletics and Recreation, Residence Life, Dining, Health Services, Bookstore, plus Assistant Vice President

responsibilities.

March 1988 - 2001: University of Rhode Island

Assistant Vice President for Student Affairs

Responsibilities: Counseling Center, Career Services, Multicultural Student Services, Fraternities and Sororities, Student Life Office and College of

Continuing Education's Student Services Office; University Chaplains, Student

Senate, University Emergency Response Officer and University FERPA Officer. Liaison with University Police and local community town managers

and neighborhood associations. Founder of the URI—Narragansett

Town/Gown Coalition; Chair, Student Quality of Life Assessment Team; Adjunct Faculty member, College of Human Sciences and Services.

December 1991 – September 1992: University of Rhode Island

Acting Director of Intercollegiate Athletics

June 1986 - March 1988: University of Rhode Island

Interim Executive Officer for Student Affairs

Responsibilities: Intercollegiate Athletics, Health Services, Counseling Center,

Career Planning and Placement, Student Life Office, Memorial Union and Student Activities and College of Continuing Education's Student Services

Office; adjunct faculty member, College of Human Sciences and Services.

June 1985 - June 1986: University of Rhode Island

Director of Student Life

Responsibilities: Supervised five professional staff whose responsibilities included student judicial affairs, commuter student programming, international student services, disabled student programs, women's center, older students, minority student services, and fraternities and sororities.

September 1977 - June 1985: University of Florida

Assistant Dean for Student Services

Responsibilities: Director of Student Leadership Programs, liaison with Student Government Productions, advise all University Child Care Programs, advise 30 fraternities and 20 sororities, coordinate Family Student Programs, instructor, Counselor Education Department, coordinate all office publications and public relations, withdrawal interviews.

September 1975 - September 1977: Capital University

Director of Student Activities

June 1973 - August 1975: Longwood College

Director of Student Activities and the College Union

# **College and Professional Honors**

Dr. Thomas R. Dougan Annual Academic Scholarship—Established by URI's Fraternities and Sororities, Fall 2000

Outstanding Service Award, Longwood College 1973-1975

Outstanding Service Award, National Entertainment and Campus Activities Association,

1975

Who's Who Among Students in American Colleges and Universities Outstanding Young Men in America

# **Professional Activities**

National Association of Student Personnel Administrators

American College Personnel Association

National Entertainment and Campus Activities Association

Regional Showcase Operations Director 1977

Virginia Unit Coordinator 1975

Southeast Region, Cooperative Booking Coordinator 1974

American College Union - International

Northeast Interfraternity Council

Southeastern Interfraternity Council Executive Committee 1982, 1984

Southeastern Panhellenic Council Conference Coordinator 1978

Order of Omega - Regional Representative and National Board 1986-88

Rhode Island State Chair - NASPA, 1989-90

# **University Committees and Activities**

Chair, Mackal Field House Committee--Oversee the planning and construction of the University's new \$7 million multipurpose field house

Memorial Union Advisory Board

Chair, Student Services Ten-Year Accreditation Review by New England Association Of Schools and Colleges

Co-founder, University Committee Against Acquaintance Rape and Exploitation

Initiated the Student Affairs Professional Development Committee

Initiated University participation in "RACISM ON CAMPUS," a video conference

Appointed the University AIDS Committee to recommend policy and programs

Appointed the University Child Care Committee

Appointed the University Alcohol Task Force

Appointed the University Task Force on Weekend Programming

Member of the University Sexual Harassment Committee

Member of the University Tuition and Fees Committee

Recipient, \$100,000 FIPSE Drug and Alcohol Education Grant, 1988-90

Chair, Campus Security Act Committee

Chair, Title IX Compliance Review 1987-88

Chair, Multicultural Building Committee

Chair, Division's Long Range Planning Committee

# **Publications and Presentations**

Student Quality of Life and Satisfaction Surveys:

Student Gambling Survey, Student Concern and Importance Areas, Counseling Center Survey, Dining Hall Survey, Career Services Survey, Housing and Residential Life Survey 1997-2000, Campus Climate Survey 2001.

"Developing An Effective Campus-Wide Educational Program Addressing Sexual Assault and Date and Acquaintance Rape," NASPA Region I Conference, 1987.

"The Importance of Student Affairs in Institutions of Higher Education" -- Presentation at Rhode Island College, 1986.

"Leadership for Everyone" The Eleusis of Chi Omega, Winter 1983.

"A Multifaceted Approach Toward Better Race Relations Among College Fraternities on One Campus" <u>Journal of College Student Personnel</u>, 1982.

Delta Sigma Phi Staff Training - Conducted a three-day staff training for new national field consultants, 1981.

"Tale of O." A presentation to the Southeast Panhellenic Conference, 1981.

"Effective Decision Making and Conflict Resolution" -- Tau Epsilon Phi and Delta Phi Epsilon Leadership Academy, 1979.

"Values and Stereotyping - Appreciation of Diversity" Kappa Alpha National Leadership Academy, 1979.

"Programming at a Women's Campus" <u>Journal of Student Activities Programming</u>, July/August, 1974.

Numerous presentations to student and community groups on the following topics:

"Today's College Student or What's Happened To the University"

Peer Alcohol Counseling and Why It Works

Drugs, Sex, and Rock and Roll: Making Responsible Choices Regarding Alcohol

Sexual Harassment, Date and Acquaintance Rape

Effective Communication: Are you really listening?

Diversity and Pluralism

Time Management

Conflict Resolution and Mediation

Stereotyping and Values Clarification

# References for Dr. Thomas R. Dougan

Dr. Robert L. Carothers President University of Rhode Island Kingston, RI 02881 (401) 874-4462

Dr. M. Beverly Swan Provost and Vice President for Academic Affairs University of Rhode Island Kingston, Rhode Island 02881 (401) 874-4410

Dr. James Campbell Director, Counseling Center University of Rhode Island Kingston, RI 02881 (401) 874-2288 Dr. Art Sandeen Past Vice President, Student Affairs Professor of Education University of Florida Gainesville, Florida 32601 (352) 392-2391, Ext. 284

Dr. John McCray
Vice Provost for Academic Affairs
University of Rhode Island—
Feinstein College
80 Washington Street
Providence, Rhode Island 02903
(401) 277-5080

Frances M. Cohen
Dean of Students
University of Rhode Island
Kingston, Rhode Island 02881
(401) 874-2101

## Kathleen B. Gianquitti, M.S., R.D., L.D.N.

15 Redwood Drive, Narragansett, RI 02882 401-782-3446 (home)

#### PROFESSIONAL EXPERIENCE

University of Rhode Island, Kingston, R.I. 02881, 1985 - present Director, Dining & Retail Operations, November, 2006 - present Administrator, Food Services, August, 1985 – November, 2006

- Responsible for the overall financial and personnel management of all dining hall and retail locations on campus
- Manage a core group of mid-level managers in the day-to-day operation of 20 locations of service
- Manage the campus ID card program and the campus Access Office activities
- Conduct the Ram Account debit program for both on and off campus locations
- Responsible for the overall operation of a warehouse including the purchasing of food and nonfood products
- Manage a current budget of \$21M
- Manage a current staff of 154 employees and 350 student workers

University of Rhode Island, Kingston, R.I. 02881, 1981 – present

Adjunct Assistant Professor, College of Environment & Life Sciences

- Taught Food Service Management classes at the College of Continuing Education 1981 1986
- Taught Food Service Management classes at CELS fall, 2003 & spring, 2004
- Guest lecturer 1981 present

State of Rhode Island, Department of Mental Health, Retardation & Hospitals, Cranston, RI, 02920 Chief, Dietary Services, 1979 – 1985

- Responsible for the foodservice financial management of the agencies within the departments of Mental Health, Retardation & Hospitals, Social & Rehabilitative Services, Children & their Families and Corrections
- Prepared menus for state departments
- Supervise food purchases for state departments

Scalabrini Villa, North Kingstown, R.I., 1977 – 1979

• Dietary Consultant for clinical nutrition and food service management at a long-term care nursing facility

State of Rhode Island, Department of Mental Health, Retardation & Hospitals, Cranston, RI, 02920 Principal Dietitian, Chief Dietary Office, 1974 - 1979

 Assisted the Chief, Dietary Services in the menu development and foodservice budgets of state departments

State of Rhode Island, Rhode Island Veterans' Home, Bristol, Rhode Island Senior Dietitian 1972 – 1974

Responsible for the clinical nutrition and foodservice management of a 300 bed acute care facility

Master of Science, Nutrition and Food Science, concentration on Food Service Management, 1981 University of Rhode Island, Kingston, RI, 02882

Administrative Dietetic Internship, Eastman Kodak Company, Rochester, New York, 1971 - 1972 Completion of National Registration Exam in October, 1972

Bachelor of Science, Home Economics, concentration in Food Science & Nutrition, 1971

# CHARLES 'CHAD' HENDERSON, III

*Objective:* To obtain a position where creative energy can benefit an

organization and its customers through a combination of sound education and broad management and leadership experience.

*Education:* Certificate Health Executive Development Program, Cornell University

MBA Wharton School, University of Pennsylvania

Health Care Administration Concentration

BS School of Hotel Administration, Cornell University

# **Employment:**

*Jul 97-present* Director, Health Services, University of Rhode Island. Responsible is for strategic planning and day-to-day operation of health services for the University. Comprehensive ambulatory care (JCAHO Accredited) with visiting specialists, on site pharmacy, laboratory, and radiology plus wellness, health promotion and education. Staff of 49 and annual budget of more than \$ 5 million. Instructor for URI 101.

Mar 69-Jun 97 Military service in the Medical Service Corps, U.S. Navy, attaining the rank of Captain (O-6), variety of assignments with increasing responsibility for financial, facility, and personnel management culminating in assignment as Commanding Officer (CEO) of a community hospital and then an innovative managed care organization. See attached narrative for position summaries.

Affiliations: New England College Health Association

Board Member 1998-2006

President 2002

American College Health Association

Region V Representative 2004-2006

Vice President 2006

Wharton Health Care Alumni Association

Cornell Hotel Society

Awards: New England College Health Association President's Award

Legion of Merit – three awards (Highest peacetime military decoration)

Meritorious Service Medal – two awards

# Bobbi Koppel 228 Roosevelt Hall University of Rhode Island Kingston RI 02840 401-874-5177

bkoppel@uri.edu

#### **ACCOMPLISHMENTS OVERVIEW**

Provide leadership for centralized career services at state University of more than 15,000
Developed Career Services Outreach Team, increasing employer base from 300 to over 2600
Managed implementation of web technology and active website
Supervised development of ten to fifteen major job fairs and career events per year
Strengthened and streamlined on-campus recruiting processes
Increased collaboration with colleagues in alumni relations, university college, and academic departments
Developed and maintained new initiatives for undergraduate and alumni career services
Implemented and managed all database and reporting technologies
Only Student Affairs Director to serve as Multicultural Faculty Fellow
Advocate for Diversity Initiatives

#### **SKILLS**

Technical: Database Creation and Reports, Video capture, Web page creation, Brochure and Power Point presentations, oversee maintenance and upgrade of telephone voicemail system.

Public Relations: Write and disseminate daily public relations notices for faculty, students and media. Serve as contact person and interviewee for radio and TV news. Oversee broad marketing campaign for office services and technologies.

Career Counseling: Offer career counseling and advising on an appointment and walk-in basis and manage development and refinement of career counseling programs.

Diversity: Student Affairs Diversity Committee, ADVANCE Dual Career and WorkLife Committees, University Multicultural Faculty Fellows Program. APAW Steering Committee (Association of Professional and Academic Women). Maintain diversity career website. Coordinate career services collaboration among Talent Development Programs, Multicultural Center, Multicultural Student Organizations, Disability Services, Womens Center. Coordinate with University's Providence Campus

Management: Over 20 years of management experience and prior academic and consulting experience.

#### **EDUCATION**

Ph.D. University of Rhode Island, Kingston, Rhode Island, English, 1979 M.A. University of Massachusetts, Amherst, Massachusetts, English, 1974 B.S. University of Illinois, Urbana, Illinois, Psychology & Journalism, 1969

#### **EXPERIENCE**

Director, Career Services, University of Rhode Island, 1992-Present Assistant Director, 1986-1992

Manage centralized university career planning and placement office serving students and alumni of the University of Rhode Island, including the Feinstein College of Continuing Education. Provide counseling, testing, job search skills development, campus interviews, job fairs, and state-of-the-art web-based recruiting service to 14,319 current undergraduate and graduate students, and alumni.

Connect job candidates in technology, engineering, human services, environmental sciences, nursing, education, business, and liberal arts to over 2000 state, regional and nationwide employers.

Oversee budget of \$495,000, professional and clerical staff of 10 and student employees. Solicit 35-50% of operating budget through job fairs and sponsorship.

Bobbi Koppel Page 2

Oversee all aspects of state-of-the-art technical resources, such as internet recruiting, career websites, digital video, and multimedia presentations. Managed transition to electronic data management and to web-based recruiting and services.

Develop, plan and implement all branding, marketing and public relations for the office of Career Services. Manage planning and strategy for developing and updating office identity and visibility.

#### **CONSULTING, MANAGEMENT, TEACHING**

Consultant/Instructor of Communication Skills. Fleet Bank, Providence, RI, 1984-89 Professor, Management, Business Communication. URI College of Business, 1980-86.

#### **PROFESSIONAL ASSOCIATIONS**

Eastern Association of Colleges and Employers, (EACE)

National Association of Colleges and Employers, (NACE)

Conference Chair, 2001 EACE Annual Conference, Conference Committee Chair, 1997 Annual Conference

Executive Board, Annual Conference Program Chair, Middle Atlantic Association of Colleges and Employers, (formerly MAACE/MAPA) Professional and Domestic Exchange Committee Chair, Ethics and Legal Issues Committee, Conference Presenter

NEACEFE, New England Association for Cooperative Education and Field Experience

Awarded MAPA President's Certificate of Appreciation for Outstanding Service and Contribution

Rhode Island Career Counselors Association 1987-present Yankee Conference Placement Organization 1987 - present

Association for Business Communication 1981-1986, National Membership Chair, Program Chair

# **TECHNOLOGY & COMPUTER SKILLS**

PC and Macintosh Platforms. Windows 95, 98, NT. XP, Internet. Microsoft Office: Access, Powerpoint, Excel, Word, Publisher, Outlook. Digital photograph and video. Automated and wireless telephone systems and attendants. Attended Training Seminars in Excel, Access, FrontPage and DreamWeaver

#### **UNIVERSITY & COMMUNITY SERVICE**

City of Newport Personnel Board of Appeals

**URI Web Advisory Committee** 

**URI Women's Advisory Committee Sounding Board** 

President's Joint Educational Policy and Planning Committee

Chair, University College Public Relations Committee

University Pre-Medical Advisory Committee

College of Business Long Range Planning Committee; Chair, College of Business Affirmative Action Committee

Diversity Week Planning Committee

Instructional Technology Resource Council

**Awarded URI Quality Award** 

#### **INTERESTS**

Jazz & Blues, Workout/fitness, Photography, Fine Dining

# LESTER K. YENSAN

1240 Wordens Pond Road Charlestown, Rhode Island 02813 401.874.9342 (O) 401.783.4065 (H) yensan@uri.edu

# PROFESSIONAL EMPLOYMENT

# University of Rhode Island

#### **ACTING ASSISTANT VICE PRESIDENT FOR STUDENT AFFAIRS**

April 2005 - Present

Responsible for assisting the Vice President with various operational matters as well as the coordination of projects and initiatives for the Division of Student Affairs including: outcomes assessment; program space allocation and planning; report generation; Parents' Council; retention/persistence analysis; and general consultation and liaison activities with University departments.

#### **DIRECTOR OF HOUSING AND RESIDENTIAL LIFE**

August 1991 – Present

Chief housing officer and department head for a \$20 million on-campus housing program of approximately 4,000 undergraduate and graduate students residing in 19 residence halls and 176 apartment units. Responsibilities include:

- oversight of all primary on-campus housing systems and residential living programs including fiscal affairs, labor relations and personnel, minor maintenance and custodial services, new construction, capital renewal and asset protection, co-curricular, developmental, and diversity education programs, student conduct and conflict resolution, central administration and technologies, marketing and research, and conference housing operations
- direct supervision of 7 senior managers and general oversight of a large, diverse work force representing 5 collective bargaining units
- direct oversight of a \$20 million self-supporting annual operating budget
- oversight of departmental strategic planning and quality improvement initiatives
- member of the University Student Affairs senior management team, University emergency response network, Campus Master Plan Review Committee, URI/Office of Civil Rights partnership response team, University alcohol and drug education team, and miscellaneous campus and division-wide committees and project groups

#### Accomplishments include:

- executed a comprehensive turnaround program that yielded cost containment and improved resource allocation, and increased occupancy and retention
- initiated and coordinated a campus housing feasibility study and development plan which served as the basis for a \$64 million comprehensive residence hall renovation program and a \$70 million new student housing project
- introduced first year focus programs and special interest/theme housing
- initiated comprehensive residential security upgrades including the installation of "keyless" technologies
- initiated the installation of automated administrative systems and a comprehensive telecommunications upgrade throughout all on-campus residential units
- initiated a smoke-free program for University residences
- increased staff diversity and strengthened efforts in residential multicultural and diversity education programs
- improved public opinion of the University's on-campus housing program and increased resident satisfaction indicators as demonstrated by quality of living survey data

# University of Connecticut

# **ASSOCIATE DIRECTOR OF HOUSING OPERATIONS**

July 1986 - August 1991

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Senior housing management position responsible for all facilities and operations functions for a 9,200 bed student housing system, 9 rental houses, and 166 apartment units. Primary responsibilities included:

- direct supervision of a 9 person management team and general oversight of 140 custodial and maintenance employees
- member of Student Affairs management team and emergency response network
- management of a \$12 million annual operating budget
- coordination of a \$25 million capital renewal program for residence halls and apartment units
- oversight of the summer conference housing program
- development of a comprehensive on-campus housing master plan
- primary management liaison with residential education and room assignments components of the campus housing program
- coordination of initial phases of operations systems automation for the department

Lester K. Yensan

## **University of Connecticut (continued)**

## **FACILITIES DEVELOPMENT COORDINATOR**

June 1982 - June 1986

Assisted the Associate Director in the delivery of all facilities management programs for a 9,200 resident on-campus housing program. Specific duties included: management of a \$1 million annual renovation program; supervision of warehouse personnel and departmental inventory control program; coordination of vandalism reduction and student damage billing activities; and oversight of facilities services diversity and staff training and development programs.

#### **RESIDENTIAL AREA COORDINATOR**

July 1980 - June 1982

Primary residential education officer for a community of 1,500 undergraduate on- campus residents. Responsibilities included: selection, training, and supervision of 5 graduate Head Residents and 27 undergraduate Resident Assistants; student conduct and counseling; implementation of personal development and co-curricular programs; student government advisement; supervision of theme housing; and instruction of student leadership courses.

# Michigan State University RESIDENCE HALL DIRECTOR

January 1979 - June 1980

Live-in supervisory position responsible for daily residential education activities in co-educational living units housing up to 1,200 undergraduate students. Responsibilities and specialty areas included: co-curricular and student development programming; individual and group advising; selection and supervision of up to 26 Resident Assistants; student discipline; alcohol education; and multicultural student advising and programming.

#### **EDUCATION**

MASTER OF BUSINESS ADMINISTRATION - University of Connecticut	December 1984
MASTER OF ARTS/COLLEGE STUDENT PERSONNEL - Michigan State University	June 1979
BACHELOR OF ARTS/PSYCHOLOGY - University of Massachusetts at Dartmouth	June 1977

# RELATED ACTIVITIES AND AFFILIATIONS

# PROFESSIONAL AND COMMUNITY ASSOCIATIONS, ELECTED OFFICES, AND COMMITTEES

Association of College and University Housing Officers – International (ACUHO-I):

•	<ul> <li>Chairperson, 1996 Conference Host Committee/Providence, Rhode Island</li> </ul>	1994 – 1996
•	Member & Program Coordinator, Information Systems Committee	1985 – 1989

# Northeast Association of College and University Housing Officers (NEACUHO):

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Past Presidents Consulting Group	2004 – Present
<ul> <li>Nominations and Awards Committee</li> </ul>	2004 – 2005
<ul> <li>President and Past President</li> </ul>	1993 – 1995
<ul> <li>Treasurer</li> </ul>	1991 – 1993
<ul> <li>Chairperson, 1991 Regional Conference Host Committee</li> </ul>	1990 – 1991
<ul> <li>Newsletter Editor</li> </ul>	1988 – 1990
<ul> <li>Member-at-Large Officer</li> </ul>	1987 – 1988
<ul> <li>Chairperson, New Professionals Committee</li> </ul>	1987 – 1988

#### Community and Civic Activities:

Chariho Regional School District - Audit Subcommittee
 Charlestown, RI Elementary School Leadership Council/Site Based Management Committee
 1997 – Present
 1995 – 1999

## Professional Memberships and Presentations:

 Attended, developed, and presented numerous training and conference presentations and held membership in various professional associations including the Association of College and University Housing Officers -International and its Northeast regional association, the National Association of College Auxiliary Services, ACPA College Student Educators International, and the National Association of Student Personnel Administrators

# **REFERENCES**

**AVAILABLE UPON REQUEST**